N.H. Department of Health & Human Services (DHHS) Division of Community Based Care Services (DCBCS) Bureau of Elderly & Adult Services (BEAS

129 Pleasant St. Concord, NH 03301

| STATE OF NEW HAMPSHIRE BEAS GENERAL MEMORANDUM (GM) | |
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| DATE: | 03/29/2023 |
| то: | DLTSS Division Director, All BEAS Staff, Melissa Nemeth Attorney II BDS, Brian Clark Attorney II BEAS |
| FROM: | Wendi Aultman, Bureau Chief, Elderly & Adults Services |
| SIGNATURE: | Went Ctulle |
| SUBJECT: | Release of Adopted He-E 701 "Adult Protective Services Program" and He-E 720 "Bureau of Elderly and Adults Services State Registry" |
| GM NUMBER: | 23-06 |
| EFFECTIVE DATE: | 03/24/2023 |
| REGULATORY GUIDANCE: | This memo is a communication tool circulated for informational purposes only. The goal is to provide information and guidance to the individuals to whom it is addressed. The contents of this memo and the information conveyed are subject to change. This communication is not intended to take the place of or alter written law, regulations or rule. |

MEMORANDUM SUMMARY

The purpose of this memorandum is to:

- This GM releases He-E 701, "Adult Protective Services Program" and He-E 720 "Bureau of Elderly and Adult Services State Registry"
- Both He-E 701 and He-E 720 were last adopted in September 2012, and have now been readopted with amendments effective March 24, 2023.

The amended He-E 701 includes the following changes:

- A number of definitions have been updated, including "incapacitated adult" being updated to "vulnerable adult" throughout
- Individuals making protective reports may now choose to allow disclosure of the individual's identity to the alleged victim
- The instances when a protective investigation will not or cannot be conducted or completed, including when death of the alleged victim occurs during or after the investigation

- Updates to interview requirements, including the option to interview the alleged victim by any means possible when circumstances do not allow an in person meeting
- An alleged perpetrator now has 5 days to request a review from the department
- Updates to the requirements of opening a protective services case after an investigation has been completed

The amended He-E 720 includes the following changes:

• A number of definitions have been updated, including "incapacitated adult" being updated to "vulnerable adult" throughout

Training

No formal training is planned. Questions on the amended He-E 701 and He-E 720 may be directed to Rachel Lakin, Administrator of the Adult Protection Program, at Rachel.G.Lakin@dhhs.nh.gov

Posting Instructions

He-E 701 and He-E 720 will be on the website for the NH Office of Legislative Services, web link: https://www.gencourt.state.nh.us/rules/about_rules/listagencies.aspx

Distribution

GM 23-06 03/29/2023 is being distributed to all BEAS staff and to other DHHS staff members as described above.

Disposition

12-14 PR 9.1.12- may be destroyed when the content has been noted.